

3M | Ceramic Coating

Vehicle Owner Care Guide and Limited Warranty Information

Your vehicle has been professionally coated with 3M™ Ceramic Coating to help protect and enhance its finish.

3M™ Vehicle Owner Care Guide:

- It is important to maintain proper care of your vehicle to maintain the optimal performance of the 3M™ Ceramic Coating. Routine care is important to maintain the key surface benefits of a “just-polished” look, maximum water beading effects and easier maintenance than on a non-coated surface.
- Four hours after the vehicle has been coated with 3M™ Ceramic Coating, it can be exposed to weather elements due to 3M’s proprietary “fast-cure” technology. It is recommended that the vehicle not be washed for seven days after the coating is applied.
- To properly clean the vehicle:
 - Do not wash the vehicle in direct sunlight.
 - Use a mild car wash soap such as 3M™ Car Wash Soap. We recommend soap application with a foam cannon or hand washing with a clean microfiber cloth.
 - Rinse the vehicle thoroughly with hose or a pressure washer (not to exceed 1800 PSI).
 - Dry the vehicle thoroughly with clean microfiber towels to help ensure water spots do not form.

Avoid automatic non-touchless drive-through wash tunnels.

- The frequency of washing and maintenance will vary according to environmental conditions. 3M™ Ceramic Coating forms a highly hydrophobic layer that repels water, reduces surface friction and makes cleaning easier. Tough stains from tree sap, bugs and bird droppings are more easily removed than on a non-coated surface. It is recommended that these types of stains be removed as soon as possible using a mild solvent and clean microfiber cloth.
- Do not wax or polish your car after treatment with 3M™ Ceramic Coating. Wax and polish will diminish the effect of the coating and lead to reduced durability.
- For general questions about 3M™ Pro Care Products, visit our website at 3MAuto.com or call 1-877-666-2277.

3M™ Ceramic Coating is only intended to be the final top layer on a vehicle and is not intended for, nor compatible with, use underneath any film.

3M™ Ceramic Coating Vehicle Owner Limited Warranty

3M designs, formulates and manufactures 3M™ Ceramic Coating for optimum performance and durability. The 3M commitment to quality is the foundation for the limited warranty coverage we provide.

Limited Warranty and Limited Remedy:

The following warranty is only valid in the United States and Canada.

3M warrants that 3M™ Ceramic Coating will be free of defects in materials and manufacture, and that it will not yellow, crack, flake or peel, for five (5) years from the date of original application by a 3M Installer.

This warranty does not apply to damage caused by misuse, accident, or automatic non-touchless drive through wash tunnels, nor does it apply to dents, chips, or scratches caused by dust from dry wiping with cloths or physical impacts of rocks or road debris or the use of compounds, polishes or other third-party products on the vehicle’s surface after the coating has been applied.

This warranty is only provided to the original consumer purchaser and is not transferable. Some 3M Installers may choose to offer, on their own behalf, different or additional warranties or remedies, beyond the limited warranty and limited remedy offered by 3M.

If the 3M product does not conform to this warranty, then the sole and exclusive remedy is for 3M to provide replacement material only to a 3M Installer for professional application. 3M is not responsible for any costs associated with preparation for, or application of, the coating. Under no circumstances does this warranty imply any liability of 3M for any loss, indirect or consequential, or costs associated with the coating. If 3M is unable to provide replacement material, 3M will determine the refund amount and will refund the cost of replacement material only (up to US\$150).

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

Making a Warranty Claim:

To make a claim under this warranty you must have a receipt or other proof of payment for application of the 3M™ Ceramic Coating by a 3M Installer. First contact your 3M Installer to have them examine the vehicle to determine the nature of the issue. If the 3M Installer that applied your 3M™ Ceramic Coating is not available, contact 3M Helps at 1-888-364-3577. 3M will direct you to a 3M Installer to examine the vehicle to determine the nature of the issue. If the 3M Installer believes that your claim may be covered by 3M's limited warranty, the 3M Installer should contact their 3M Distributor for processing. If 3M determines that your warranty claim is covered, 3M will then provide the 3M Installer with the replacement material.

Please note: The 3M Installer (or you) will be instructed where to e-mail a copy of your receipt or other proof of payment and photo of the affected vehicle. For your warranty to be valid, the 3M™ Ceramic Coating must have been applied by a 3M Installer.

Implied Warranty Limitation:

ALL IMPLIED WARRANTIES AND CONDITIONS, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, THE IMPLIED WARRANTY OR CONDITION OF FITNESS FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF A COURSE OF DEALING OR OF PERFORMANCE, CUSTOM OR USAGE OF TRADE, ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY TIME PERIOD. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Liability:

Except where prohibited by law, 3M and the 3M Installer of the 3M™ Ceramic Coating shall not be liable for any loss or damage arising from the 3M™ Ceramic Coating, whether direct, indirect, special, incidental or consequential, regardless of the legal theory asserted including warranty contract, negligence or strict liability. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

3M Installer: _____

3M Installer Phone Number: _____

Date of Application: _____

Please affix your receipt and retain this document for your records. We encourage you to keep your proof of purchase documents in a safe place to support the warranty you received with the 3M™ Ceramic Coating.

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