

# 3M Window Film Warranty

Sun Control Window Film - Prestige Exterior Series

Warranty ID#

## *US Commercial, Marine, & Residential Limited 10 Year Product Warranty*

Product Warranty, Limited Remedy and Disclaimer:

3M Company and 3M Authorized Window Film Dealer (collectively referred to as "seller") warrant for Ten (10) Years (Seven (7) Years for sloped glazing) from installation, and provided that the product is maintained in accordance with the Window Care Instructions below, that the 3M Prestige Exterior Series Window Film will:

- Maintain solar reflective properties without cracking, crazing, or peeling
- Maintain adhesion properties without blistering, bubbling, or delaminating from the glass

If the 3M Product does not conform to this warranty, the sole and exclusive remedy is

- Replacement of the quantity of film proved to be defective; and
- For up to one (1) year of the date of installation, providing removal and reapplication labor of like quality Product free of charge.

Note: After one (1) year, Seller's obligation is limited to furnishing replacement film. Seller will not be liable for installation costs of replacement film for any claim filed later than one (1) year after installation.

Seller also warrants against glass failure due to thermal shock fracture, (maximum value of \$1500 per window- RESIDENTIAL, \$2000 per window- COMMERCIAL) caused only as a direct result of the application of 3M Window Film provided the film is applied to recommended types of glass and the glass failure is reported to the Seller within the specified time (listed below) from the start of the installation.

- Sixty (60) months coverage against thermal shock fracture
- Ten (10) years RESIDENTIAL coverage against seal failure if covered by original manufacturer
- Three (3) years COMMERCIAL coverage against seal failure if covered by original manufacturer
- Any glass and seal failure covered by this warranty must be reviewed by Seller prior to repair, and only covers film, labor (up to 1 year) and glass replacement.

This warranty is only to the original purchaser of the Product(s) from Seller, is not transferable and is further subject to the terms and conditions set forth below. 3M MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF A COURSE OF DEALING, CUSTOM OR USAGE OF TRADE. Except where prohibited by law, 3M will not be liable for any loss or damage arising from the 3M product, whether direct, indirect, special, incidental or consequential, regardless of the legal theory asserted, including warranty, contract, negligence or strict liability.

This Product Warranty applies only when Product is maintained in accordance with Window Care Instructions, when the Product is properly installed. This Product Warranty does not cover misuse, abuse or acts of God. This Product Warranty covers U.S. installations only.

Claims Process:

To obtain warranty service, please contact your 3M Authorized Dealer as listed on the next page. If you have additional questions, you can also contact 3M at 1-866-499-8857.

Important Notice: Window Care Instructions

3M Sun Control Window Film may be washed with common washing solutions, including ammonia-based products, thirty (30) days after installation. Abrasive type cleaning agents and bristle brushes which would scratch the film must not be used. Synthetic sponges, squeegees, or soft cloths are recommended to be used with the cleaning solution. To maintain your warranty, do not use tape or other adhesive products on the film.

Important Notice: Temporary Appearance

After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries, which may take up to thirty (30) days for the film to dry completely. Cold weather conditions may require additional time.

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3M Commercial, Marine, & Residential 10-Year Limited Product Warranty

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Home/Building Owner Name:

Address:

City:

State:

Postal Code:

Phone:

Date of Installation:

Installed By:

3M Window Film Dealer/Installer:

Address:

City:

State:

Postal Code:

Phone:

Product Number:

Run Number:

Sq. Ft. of Glass Covered:

Additional Comments:

SAMPLE