## **3M** Window Film Warranty

## **Anti-Graffiti Window Film**

## Warranty ID#

### US Commercial Limited 1 Year Product Warranty

Product Warranty, Limited Remedy and Disclaimer:

3M Company and the 3M Authorized Window Film Dealer (collectively referred to as "Seller") warrant for 1 year from installation, and provided that the product is maintained in accordance with the Window Care Instructions below, that the 3M Anti-Graffiti Window Film will:

- Maintain Solar Reflective Properties without cracking, crazing, or peeling
- Maintain Adhesion Properties without blistering, bubbling, or delaminating from the glass

#### If the 3M product does not conform to this warranty, the sole and exclusive remedy is:

- Replacement of the Quantity of Film proved to be defective; and
- Provide Removal and Reapplication Labor of like quality Product free of charge

This warranty is only to the original purchaser of the Product(s) from Seller, is not transferable and is further subject to the terms and conditions set forth herein. 3M MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF A COURSE OF DEALING, CUSTOM OR USAGE OF TRADE. Except where prohibited by law, 3M will not be liable for any loss or damage arising from the 3M product, whether direct, indirect, special, incidental or consequential, regardless of the legal theory asserted, including warranty, contract, negligence or strict liability.

The Product Warranty applies only when Product is maintained in accordance with Window Care Instructions, when the Product is properly installed. This Product Warranty does not cover misuse, abuse or acts of God. **This Product Warranty covers U.S. Installations only.** 

#### **Claims Process:**

To obtain warranty service, please contact your 3M Authorized Dealer as listed on the next page. If you have additional questions, you can also contact 3M at 1-866-499-8857.

#### **Important Notice: Window Care Instructions**

3M Anti-Graffiti Window Films may be washed with common washing solutions, including ammonia-based products, **thirty** (30) **days after installation**. Abrasive type cleaning agents and bristle brushes which would scratch the film must not be used. Synthetic sponges, squeegees, or soft cloths are recommended to be used with the cleaning solution. **To maintain your warranty**, **do not use tape or other adhesive products on the film.** 

#### **Important Notice: Temporary Appearance:**

After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries which may take up to thirty (30) days for the film to completely dry. Cold weather conditions may require additional time.

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Additional Comments:

3M Commercial Limited 1 Year Product Warrant	<u>Warranty ID#</u>		
Building Owner Name:			
Address:			
City:			
State:			
Phone:			
Date of Installation:			
Installed By:			
BM Window Film Dealer/Installer:			
Address:			
City:			
State:			
Phone:			
Product Number:	Run Number:	Sq. Ft. of	Glass Covered: